



# NATURE ENCOUNTERS TOURS & TRAVEL LTD.

## TRIP REGISTRATION FORM

### The Delta, The Desert & The River Botswana & Zimbabwe September 2021

**\$3500USD per person land deposit - due upon completion of form**

**\$1500 USD per person Gorilla Permit deposit if extending to see gorillas - due upon completion**

**Full air payment due upon the confirmation of any air schedule you are purchasing through Nature Encounters Tours & Travel. Not required if you are purchasing your own air or using airline points. The balance is due July 15, 2021 .**

**Upon payment of the deposit & air, you will also be required to purchase your travel medical &/or cancellation/interruption insurance. All land payments are non-refundable.**

**WE ALSO REQUIRE PHOTOCOPY OF THE PICTURE / INFORMATION PAGE YOUR PASSPORT AT TIME OF BOOKING. THANK YOU!**

Please complete the following registration form and return it along with your deposit as outlined below:

**NOTE: ALL NAMES MUST BE EXACTLY AS THEY APPEAR IN YOUR PASSPORT (IF RENEWING KEEP IN MIND)**

TRIP EXTENSION: \_\_\_\_\_

SURNAME: \_\_\_\_\_

GIVEN NAMES: \_\_\_\_\_ PREFERRED CASUAL NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CITY/PROV: \_\_\_\_\_ POSTAL CODE: \_\_\_\_\_

PHONE (h) \_\_\_\_\_ (cell) \_\_\_\_\_ EMAIL: \_\_\_\_\_

IF WE NEED TO CONTACT YOU IN A HURRY, WHICH IS THEBEST METHOD? \_\_\_\_\_

DATE OF BIRTH: (d) \_\_\_\_\_ (m) \_\_\_\_\_ (y) \_\_\_\_\_ COUNTRY OF BIRTH: \_\_\_\_\_

NATIONALITY: \_\_\_\_\_ PASSPORT NUMBER: \_\_\_\_\_

ISSUE DATE: \_\_\_\_\_ EXPIRY DATE: \_\_\_\_\_ ISSUED AT: \_\_\_\_\_

EMERGENCY CONTACT: \_\_\_\_\_ PHONE: \_\_\_\_\_ RELATIONSHIP: \_\_\_\_\_

EMAIL: \_\_\_\_\_ ARE YOU A SMOKER? YES \_\_\_\_\_ NO \_\_\_\_\_

SHIRT SIZE (Unisex): XS \_\_\_\_\_ S \_\_\_\_\_ M \_\_\_\_\_ L \_\_\_\_\_ XL \_\_\_\_\_ XXL \_\_\_\_\_ AIRLINE SEATING REQUEST: AISLE \_\_\_\_\_ WINDOW \_\_\_\_\_

BED REQUESTED: 2 BEDS \_\_\_\_\_ 1 BED: \_\_\_\_\_ SINGLE ROOM SUPPLEMENT: \_\_\_\_\_ SHARING WITH: \_\_\_\_\_

SPECIAL MEAL REQUESTS: \_\_\_\_\_

KNOWN MEDICAL CONDITIONS/ALLERGIES: \_\_\_\_\_

CELEBRATING A SPECIAL OCCASION? \_\_\_\_\_

**Travel insurance is an important component to your protecting your vacation investment. We will not process your deposit until you have either 1) purchased cancellation/interruption insurance from us or somewhere else or 2) have signed the declined insurance section on page 2 of this form. Insurance quotes are based on your age, amount spending and length of trip. We will be happy to give you a quote once we have your completed Trip Registration Form.**

I AUTHORIZE NATURE ENCOUNTERS TOURS & TRAVEL LTD. TO DEBIT THE FOLLOWING CREDIT CARD ACCORDING TO PAYMENT DATES SHOWN ON REGISTRATION FORM AND ALL OTHER PAYMENTS OUTLINED BELOW. I UNDERSTAND THIS PAYMENT IS NON-REFUNDABLE.

TYPE OF CARD: VISA \_\_\_\_\_ MASTER CARD \_\_\_\_\_

CARD #: \_\_\_\_\_ CVV# (3 digit number on back of credit card): \_\_\_\_\_

EXPIRY DATE: (m) \_\_\_\_\_ (y) \_\_\_\_\_

NAME ON CARD: \_\_\_\_\_

X Signature: \_\_\_\_\_

I PREFER TO PAY BY:
CDN CHEQUE \_\_\_\_\_ USD CHEQUE \_\_\_\_\_ USD BANK DRAFT \_\_\_\_\_ BANK TRANSFER \_\_\_\_\_

PROOF OF INSURANCE

Adventure Travel entails certain risks inherent to remote destinations, mountainous terrain and high elevations. Medical Travel insurance is mandatory for all clients for the full duration of the tour. This insurance should cover personal accident, medical expenses, air ambulance evacuation, loss of effects, repatriation costs and all other expenses that may arise as a result of loss, damage, injury, delay or inconvenience occurring to the guest. Cancellation/Interruption insurance covers non-medical reasons for cancellation or travel interruption. It is strongly recommended as all payments are not refundable.

DETAIL OF CURRENT MEDICAL COVERAGE

If you have medical insurance, which you have purchased elsewhere, fill in the information below. Please be sure that you are adequately covered. You must provide a copy of the insurance certificate to Nature Encounters Tours & Travel Ltd. before departure.

POLICY #: \_\_\_\_\_

INSURANCE PROVIDER: \_\_\_\_\_

CONTACT NUMBER (if you need to make a claim): \_\_\_\_\_

INSURANCE FROM NATURE ENCOUNTERS TOURS & TRAVEL Ltd.

Please indicate which insurance you would like a quote and possible purchase from Nature Encounters Tours & Travel Ltd.

\_\_\_\_\_ All Inclusive Bundle Medical/Cancellation \_\_\_\_\_ Trip cancellation/interruption

INSURANCE WAIVER If you have insurance coverage (medical and/or cancellation) or intend to purchase it elsewhere and wish to decline that offered by Nature Encounters Tours & Travel Ltd., please fill in the section below by checking those which you decline. Again, please be sure you have adequate coverage.

\_\_\_\_\_ DECLINE Emergency Medical \_\_\_\_\_ DECLINE Trip cancellation/interruption

X Signature: \_\_\_\_\_ Date: \_\_\_\_\_

I give my permission for the free use of my name and picture in any broadcasts, telecasts or written account of the tour.

X Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Print Name: \_\_\_\_\_

RELEASE AND ASSUMPTION OF RISK

Please read the separate 2-page waiver carefully, sign, witness and return the original with this form.

IF PAYING BY CHEQUE OR DRAFT:

PLEASE MAIL FORM AND DEPOSIT TO:

NATURE ENCOUNTERS TOURS & TRAVEL

Mailing Address:

#709 175 VICTORY SHIP WAY, BC

CANADA V7L 0G1

IF PAYING BY CREDIT CARD

PLEASE FAX FORM TO:

NATURE ENCOUNTERS TOURS & TRAVEL

ATTENTION: CAROL PETERSEN

TOLL FREE FAX 1-866-773-1264

IF SCANNING & EMAILING THIS FORM, PLEASE DO NOT INCLUDE YOUR CREDIT CARD NUMBER, PLEASE SIGN, SEND & CALL NATURE ENCOUNTERS TOURS & TRAVEL WITH YOUR CARD INFORMATION.

**Nature Encounters Tours & Travel Ltd. accepts bookings subject to the following terms and conditions:**

**1. The Contract** - All persons (the guest) wishing to make a booking must sign the booking form and release. The contract is between Nature Encounters Tours & Travel Ltd. and the guest, being anyone traveling or intending to travel on a tour operated by Nature Encounters Tours & Travel Ltd.. The service to be provided is the tour(s) referred to in the booking form. This contract and all matters relating to it are subject to the laws in the Province of Alberta and British Columbia and the exclusive jurisdiction of the courts in the Province of Alberta and British Columbia, Canada. No one other than a director of the company has the authority to vary or omit any of these terms and conditions.

**2. Payment/Acceptance of Booking** - The booking form must be completed and submitted along with a non-refundable deposit according to the payment schedule on the front page of this form. Guests booking by telephone, facsimile or internet/e-mail are deemed to have read the booking terms and conditions and to have signed the Release and Assumption of Risk. Clients may be required to complete a supplementary medical form. Once the booking is confirmed, Nature Encounters Tours & Travel Ltd. will notify the guest or their travel agent by fax or e-mail at which point a contract as described above comes into existence.

**The balance of the tour price is due 75 - 90 days prior to departure. Your final payment date is on page 1 of this form.**

A booking made within 75 days of trip departure requires full payment at the time of completing the booking form. The date that written confirmation is received by Nature Encounters Tours & Travel Ltd. will be recognized as the cancellation date. The following cancellation penalties will be applied:

**All payments for tour (land portion) is non-refundable**

**Airline deposits will be subject to penalties and will sometimes be 100% non-refundable**

**3. If We Cancel the Tour** - Nature Encounters Tours & Travel Ltd. reserves the right to cancel a tour in the event that a minimum number of passengers specified for the tour is not met, or for any other reason which renders the tour unfeasible in the sole discretion of Nature Encounters Tours & Travel Ltd. We will not cancel a tour less than 6 weeks prior to departure except for force majeure, or unusual or unforeseen circumstances outside of our control. When a tour is cancelled, Nature Encounters Tours & Travel Ltd. may offer the guest an alternative tour to which the deposit or prepayment may be applied but Nature Encounters Tours & Travel Ltd. will have no obligation to refund any deposit or prepayment

**4. Travel Documents and medical analysis** - Guests are responsible for arranging and must be in possession of a valid passport, and any visa or vaccination certificates required for the whole of their journey. Information about these matters or related items (climate, clothing, personal gear, baggage etc) is given in good faith but without responsibility on the part of Nature Encounters Tours & Travel Ltd.

Nature Encounters Tours & Travel Ltd. will not provide any medical advice and all guests should arrange a visit with certified medical travel professional. Providing your detailed itinerary will allow your doctor to accurately advise treatments required before, during and after the tour.

**5. Prices and Surcharges**

Nature Encounters Tours & Travel Ltd. reserves the right to impose surcharges prior to departure due to unfavorable changes in exchange rates, increases in airfares or other transportation costs, taxes or other government action.

**6. Travel Insurance – Medical** Travel insurance is mandatory for all guests for the full duration of the tour. This insurance should cover personal accident, medical expenses, air ambulance, loss of effects, repatriation costs and all other expenses that may arise as a result of loss, damage, injury, delay or inconvenience occurring to the guest. Cancellation/Interruption Travel insurance is strongly recommended due to unforeseen circumstances occurring. When the guest has purchased insurance through Nature Encounters Tours & Travel Ltd., the guest acknowledges that they are satisfied with the levels of insurance arranged. When the guest does not take such insurance, they acknowledge that the price of the tour does not include insurance and that they are required to obtain the insurance elsewhere.

Guests making their own arrangements for such insurance should ensure that there is no exclusion clauses limiting protection for the types of activities included in the tour.

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Guest Initials

**7. Complaints** - Should the guest have a complaint, they must advise the tour leader or ground staff at the time in order that the leader or ground staff can attempt to rectify any problem. Any further complaint must be put in writing within 30 days of the end of the tour.

**8. Tour Participation** - Guests agree to accept the authority and decisions of Nature Encounters Tours & Travel Ltd. employees, tour leaders, ground staff or agents while on tour. If in the opinion of such persons the health or conduct of a guest appears likely to endanger the safe, comfortable or happy progress of a tour, the guest may be excluded from all or part of a tour. The guest must at all times strictly comply with the laws, customs and regulations of all countries visited. Failure to do so could result in the guest being ordered to leave the tour without recourse to any refund.

**9. Nature Encounters Tours & Travel Ltd. Responsibility** - Guest bookings are accepted on the understanding that they appreciate the possible risks inherent in adventure travel and they undertake the tour at their own volition. Due to political and cultural differences, as well as generally tougher physical conditions, adventure travel involves risks other than those we would take in our daily lives. Nature Encounters Tours & Travel Ltd. and our ground operators place extreme importance on the safety of our guests. It is important, however, that guests realize that they are responsible for making themselves aware of the risks involved and of making their decisions accordingly.

No refund will be made for unused services included in the price. Nature Encounters Tours & Travel Ltd. shall not be liable for any delay deviations, omissions from any tour caused by circumstances beyond its reasonable control, nor for any direct or indirect consequences thereto. Nature Encounters Tours & Travel Ltd. shall not be liable to compensate guests for associated expenses incurred as a result of their booking.

Nature Encounters Tours & Travel Ltd. only acts as agent for the owners, contractors, suppliers of transportation and local operators/agents, and/or other related travel services provided and assumes no liability or responsibility for additional expenses howsoever caused arising directly or indirectly from the actions or omissions of such independent parties, or from accidents, loss or damage to person or property, delays, transport failures, strikes, war, force majeure, Acts of God or other events over which it has no control.

Arrangements made by Nature Encounters Tours & Travel Ltd. will be subject to any special terms imposed by the supplier of these services. Nature Encounters Tours & Travel Ltd. accepts no responsibility for any action or activity undertaken by the guest arranged independently of Nature Encounters Tours & Travel Ltd. while on tour.

All arrangements made on behalf of the guest are made by Nature Encounters Tours & Travel Ltd. on the sole condition that Nature Encounters Tours & Travel Ltd. shall not be held responsible for any injury, death, accident, delay, loss, damage or irregularity which may be occasioned through acts of any company, and/or persons engaged in carrying out the arrangements and services described in the tour description or otherwise in connection herewith. Payment of the deposit and/or final balance is taken as acknowledgement and agreement of the above items.

*Nature Encounters Tours & Travel Ltd. is incorporated as a limited liability company in the Province of Alberta and the Province of British Columbia, Canada. Director: Carol Petersen*